



Level 2 Award for Working as a Door Supervisor within the Private Security Industry

What is it ?

Anyone wanting to work as a door supervisor in the UK, needs a licence to practise issued by the Security Industry Authority (SIA) and one of the things you need to apply for a licence is to have passed a recognised qualification. The Level 2 Award for Working as a Door Supervisor within the Private Security Industry is a nationally recognised qualification designed for those who wish to work in the industry. Endorsed by the SIA and regulated by Ofqual, the qualification is awarded to learners who successfully complete four units. This qualification, which is worth 6 credits at Level 2, follows the SIA's new specification and the unit structure reduces overlap between subject areas making it easier for learners to gain qualifications for additional sectors (CCTV, Security Officer, etc) as they will only need to sit the additional units.

What subjects are covered in the Syllabus?

Working within the Private Security Industry

- Awareness of the Law in the Private Security Industry
- Health and Safety for the Private Security Operative
- Fire Safety Awareness
- Emergency Procedures
- The Private Security Industry
- Communication Skills and Customer Care

Conflict Management within the Private Security Industry

- Avoiding Conflict and Reducing Personal Risk
- Defusing Conflict
- Resolving and Learning from Conflict
- Application of Communication Skills and Conflict Management for Door Supervisors

Working as a Door Supervisor within the Private Security Industry

- Behavioural Standards
- Civil and Criminal Law
- Searching
- Arrest
- Drugs Awareness
- Recording Incidents and Crime Preservation
- Licensing Law
- Emergency Procedures



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Physical Intervention Skills within the Private Security Industry

- Introduction to Physical Skills
- Disengagement Techniques
- Escorting Techniques

The aim of attending the **Physical Intervention** programme is to help you learn a range of methods for establishing physical control where lawful, appropriate and absolutely necessary.

The course addresses different levels of risk, which includes the list below:

To reduce the risk of injury and assault, protect oneself and others against injury and assault, and to disengage from grips and grabs

- Disengagement – this element focuses on basic defensive skills
- Assault avoidance and evasion
- Releases from grips and grabs
- Rescue skills

To guide and escort people safely

- Holding skills – this element focuses on restrictive interventions
- Escorting skills
- Holding skills, limited to application to those who are standing/seated

Clothing – comfortable loose clothing is recommended during this training course, but it is not necessary to wear sports kit. However, it is essential that you wear flat soled shoes, not including sandals, flip flops or any other open toed shoes. Please also wear a minimum of jewellery as this will need to be removed when practical skills are taught.

Health Declaration – we expect all candidates to be physically fit and not carrying any injury or condition that may put you or others at risk. By attending the course you agree that this is the case, and you will be expected to sign a declaration on arrival that confirms this. Whilst Mission Training and its trainers take positive measures to reduce risk, participants must recognise that there is always a risk of injury when physical interventions are taught and practised.



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What Support Material is Available?

On confirmation of your booking you will be sent the course workbook. This covers the knowledge required as a minimum standard for entry to the industry, as agreed by the members of the national steering and executive committees. It provides door supervisors with a clear reference as to their duties and responsibilities.

You will also be sent a study plan for the first module, Working within the Private Security Industry (the yellow section of the workbook). This is a home study unit which must be completed before attending on day one of the course.

How is it Assessed?

Working within the Private Security Industry – This unit is assessed by a multiple choice examination consisting of **40 questions**.

Pass rate 70% (28 correct answers)

Conflict Management within the Private Security Industry - This unit is assessed by a multiple choice examination consisting of **20 questions**.

Pass rate 70% (14 correct answers)

Working as a Door Supervisor within the Private Security Industry - This unit is assessed by a multiple choice examination consisting of **45 questions**.

Pass rate 70% (32 correct answers)

Physical Intervention Skills for the Private Security Industry - This unit is assessed by **practical and written assessment**. Throughout the day candidates are assessed on the skills they learn. They must be able to demonstrate numerous techniques whilst following the programme with confidence. A short written assessment will be completed during the course of this training.



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Please allow enough time to register prior to the start of the course. Latecomers may not be permitted on the course. It is **absolutely vital** that you bring the following items with you to the course:

- **Proof of Identification (see attached sheet for acceptable ID)**
- **A colour passport sized photograph**
- **HB Pencil**
- **Rubber**

Please be aware; you will not be permitted to attend the course or sit the examinations without the correct proof of identity and passport photo.

A list of acceptable proof of identity as specified by the Security Industry Authority (SIA) is attached

What does a candidate receive on Successful Assessment?

Successful candidates will receive a certificate, which incorporates an individual number. The issue of each individually numbered certificate is recorded on a central database registering the name of the recipient, date of birth, and place and location of examination.

On successful completion of the course you will then be able to apply for your SIA Licence. This must be done via the SIA website by creating a username and password. A guidance sheet will be sent to you when you are notified of your exam results.

For more information about SIA licensing contact the SIA at

www.sia.homeoffice.gov.uk

Security Industry Authority, PO Box 49768, London WC1V 6WY

Grievance and Appeals

Whilst we endeavour to provide the highest standards for conducting examinations, in the event of a grievance there is a 2 stage procedure in conjunction with the relevant awarding body, which will ensure that the grievance is dealt with quickly and fairly. Copies of procedure are available on request. **(01227 768822)**

Equal Opportunities

Mission Training and Consultancy Ltd is committed to equality of opportunity and has an Equal Opportunities Policy, copies of which are available on request. **(01227 768822)**



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